



Welcome to AM/PM Salon's exciting world of custom color for your hair.

Our goal at AM/PM Salon is to provide high quality hairstyles, quality color work and customer service. We strive to do our best work by continuous education, practice and having transparency in our services. We value every person that sits in our chair. We put in time, effort, and products to achieve the desired look that our guest wants, while managing the health and integrity of your hair. We are delighted at being able to achieve the look that our guests want. We are proud to be part of our guest's life through their hair and look forward to having strong growing relationships with our guest. At AM/PM we are here to help you achieve your hair goals.

Custom Color: Any color that is more than 1 color and more than 1 process.

1. The Consultation:

Consultation needs to be in depth and transparent.

What is your hair goal? How are we going to achieve it? How long will your new look last?

Both Stylist and Guest need to have a clear understanding of the entire process from start to finish.

Both Stylist and Guest need to have realistic expectations to achieve desired look

Guest need to understand that it may take more than one time, and multiple visits to achieve desired look.

2. The Pricing:

The starting price will be quoted and the guest needs to know that the amount will increase with the amount of product used and the time it takes to achieve the desired look.

3. The Work:

Your Stylist works hard to meet your hair expectations. They are committed to a fabulous outcome, and take pride in your hair. We are a commission based salon and the time and work that we put into your hair is how we make a living.

There will be no refunds for any and all custom colors. We will take immediate action if you do not like the result of your hair service. Within 7 days of your service we will alter the look of your hair at no charge until we have reached your hair goals. After 7 days our work will be considered a new service and it will be charged accordingly.

3. Our Goal:

Both Stylist and guest (including other parties that are involved with the hair process) have a clear understanding of the service and cost and are ready to get this hair party started!!!!!!

Stylist

signature: _____ date: _____

Guest signature:

_____ date: _____

4. Your hair maintenance at home

Stylist will prescribe what guest needs to do at home to maximize the length of time the look until next appointment.

shampoo/
conditioner: _____

styling

products: _____

tools: _____

